



20.8.2020

Dear supplier,

Prime Minister's Office now only accepts e-invoices

Prime Minister's Office only accepts, processes and archives invoices in electronic form. Please ensure that in the future, your invoices will be submitted electronically via the central government e-invoicing service operator.

Our e-invoicing details are as follows:

E-invoicing address/EDI identifier:	003702459755
Peppol e-invoicing address:	0037:02459755
Operator	OpusCapita Solutions Oy
Operator ID	E204503
Business ID:	0245975-5
VAT number	FI02459755

Paper invoices will be returned to the sender unpaid

In Finland each eInvoice sender and receiver has own representative called intermediary that can be a Finnish bank or operator which is responsible for handling and delivering sender and receiver's eInvoicing delivery process. These operators and banks have bilateral interconnection between each other (a four-corner model), which then composes so called open eInvoice network.

OpusCapita is the Finnish Government's e-invoicing service provider. If your service provider has an agreement with OpusCapita on sending e-invoices, you can send the invoices to Finnish government agencies via OpusCapita. It is also possible to send the invoices to government agencies using the Peppol network. If you are not able to send the e-invoice through the above channels, you can create an e-invoice free of charge using the Handi Supplier Portal and Basware Supplier Portal.

Central government will not sign contracts on receiving e-invoices with any other service provider. We will not accept invoices sent by e-mail, only e-invoices submitted using the e-invoicing system (Directive 2014/55/EU on electronic invoicing in public procurement and Act 241/2019). Incorrect invoices will also be returned to sender.

Any faulty or inadequate invoices or invoices sent on paper are returned. The accounting unit shall not be responsible for any costs arising from delayed payments in cases where the original invoice was inadequate or the supplier was otherwise in breach of their contract.

Handi Supplier Portal

If you do not yet have an e-billing system, you can use the Finnish Government's e-billing service Handi to produce and send invoices. To start using the Handi portal, you must contact the agency contact person or purchaser and provide them with an e-mail address, where the invitation to the portal is to be sent. In the future, this e-mail address serves as your system administrator ID, which you can use to create new user IDs in the portal. The agency that you are about to send an invoice to will create a supplier invitation to the Handi service. The Finnish Government Shared Services Centre for Finance and HR (hereinafter referred to as Palkeet) performs a technical check-up before the invitation is sent. You will receive a login link and further information on the supplier portal via e-mail. If you have never supplied anything to central government agencies before, we will be asking for your company information in connection with registration. Please fill in this information and submit it to Palkeet. You will be given the final link to the supplier portal once Palkeet has saved your supplier details into the financial control system.

The login link in the portal invitation is valid for 96 hours. If the link has expired, Palkeet will send you a new link upon request. Palkeet also monitors supplier invitations that have not been responded to and sends new links. Please refer to [handitoimittajapalvelu\(at\)palkeet.fi](mailto:handitoimittajapalvelu(at)palkeet.fi) or Palkeet customer support, tel. +358 2955 64 040 during service hours (Mon–Fri 8 am–4.15 pm) for any issues concerning the implementation of the Handi supplier portal.

Basware Supplier Portal

If your organisation does not yet have an e-invoicing system, you can use the Finnish Government's Basware e-invoicing service (Supplier Portal) to produce and send e-invoices. This service is currently offered free of charge. To log on to the Basware portal and to find out more about using it, please visit <http://www.valtiokonttori.fi/en/service/government-electronic-invoicing-website/>. You can turn to the Finnish Government Shared Services Centre for Finance and HR (Palkeet) for any questions regarding the use of the service, tel. +358 29 556 3700 (call prices consist of the service charge/mobile service charge) and e-mail: [verkkolaskutus\(at\)palkeet.fi](mailto:verkkolaskutus(at)palkeet.fi). In its present form, the Basware electronic invoicing service will be discontinued on 31 December 2020.

Invoice attachments

You can also use the e-invoicing service to submit attachments to invoices in the electronic format. We recommend that you use the pdf format for such attachments. Finnish government agencies do not accept invoices sent as email attachments.

For more information on questions related to invoice contents, please contact taloushallinto@vnk.fi